

1. Warranty and scope

LINAK[®] provides a limited warranty (the “Warranty”) for its DESKLINE[®] products (the “Product”) against defects, as outlined below:

LINAK warrants that the Product will conform to the specifications and be free from defects in material and workmanship at the time of delivery. If Product does not comply herewith, such non-compliance or defect shall be referred to as a “Defect”.

Any warranty claims must be submitted in writing to LINAK within the warranty periods specified in clause 1.2. These periods are collectively referred to as the “Warranty Periods” and are calculated from the LINAK production date, as indicated on the Product label.

Any defect, error, or malfunction in a Product that arises solely from its use in conjunction with third-party hardware or software shall not be regarded as a Defect covered by this Warranty.

The Warranty is void in the following cases:

1. The Product has been used and maintained incorrectly or has been tampered with.
2. The Product has been subjected to violent treatment.
3. The Product has been repaired by a non-LINAK-authorized service or repair centre.
4. The Product has been subjected to alterations or modifications other than those made by LINAK or specifically accepted by LINAK in writing.
5. The Product has been used in non-DESKLINE applications. DESKLINE applications include:
 - Desks (for the office, home or educational institution)
 - Display, monitor and TV stands
 - Podiums
 - Interactive kiosks and terminals
 - Height-adjustable kitchen solutions (tables, extractor hoods, and cupboards)
 - Workstations and retail solutions.

1.2 Warranty Periods

The Warranty Period for the Product is 60 months from the LINAK production date and for batteries 12 months from the LINAK production date.

For the Products specified below, the Warranty Period is extended to 120 months.

Columns	EXPERIENCE™ columns
Control boxes	CBD6S
Desk frames	Kick & Click™ top frames, DF5 top frame, DL feet
Desk panels	DPI, DPG, DPF, DPH, DPA, DPB, DPT
Accessories	Desk2Device, Desk Sensor™ 1, BLE2LIN, CBDSLS, motor cables

2. Warranty claims

If you discover Defects, you must notify LINAK in writing without undue delay and within the Warranty Period. The Product shall be returned to LINAK or any other address designated by LINAK, with shipping and insurance costs prepaid by the sender.

If LINAK determines that the Product is Defect, and you have submitted a claim within the Warranty Period, LINAK will, at its sole discretion, replace, repair, or credit the Defect Product. If the Product is replaced or repaired by LINAK, LINAK will cover the shipping costs of the new or repaired Product to you.

Repairs under this Warranty will only be performed at LINAK locations.

LINAK will reimburse the shipping costs incurred in sending the Defect Product from your location to LINAK or another designated address, provided LINAK has approved the shipping method and costs in writing before the Product is sent.

If LINAK tests show that the returned Product is not Defect or that the Warranty is void, LINAK may return the Product to you at your cost and risk and may charge a fee for time, materials and costs used in testing the returned Product.

3. Miscellaneous

This Warranty is exclusive and supersedes all other warranties related to the Product, express or implied, including warranties of merchantability and fitness for a particular purpose, whether related to the Product or arising by law, custom, conduct, usage, or trade. This exclusion does not apply where warranties cannot be excluded under applicable law.

Except as addressed herein, and unless otherwise agreed, your purchase of the Products is subject to the LINAK Terms and Conditions of Sale and Delivery available on our website.

For technical inquiries, please consult the User Manual available on our website.

End-users of the Product should direct any claims and questions to the retailer or application manufacturer from whom they purchased their Product.

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