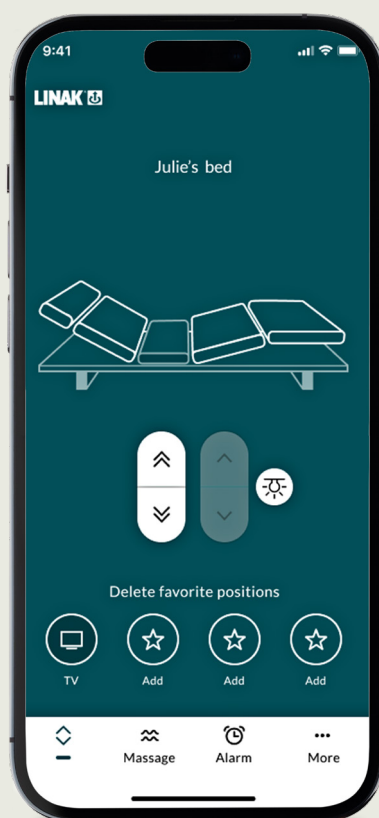


# Bed Control™ app User Manual



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## Preface

Dear User,

Thank you for choosing to use LINAK® app. We are excited to provide you with a solution that enhances your experience with our products. Our apps are designed to seamlessly integrate with LINAK products, offering you intuitive control and personalised settings to improve your comfort and well-being.

This User Manual serves as a comprehensive guide to help you navigate the features and functionalities of the app. It is intended for both end users and manufacturers, offering insights into installation, usage, and maintenance of the app. We encourage manufacturers to relay relevant information to end users.

At LINAK, we are committed to quality and reliability. Our products are backed by years of expertise in the development of advanced technology, and we strive to deliver solutions that meet the highest standards. Before our app is released, it undergoes testing to ensure optimal performance. Should you encounter any issues, our dedicated support team is available to assist you.

This User Manual is based on our current technical knowledge, and LINAK reserves the right to update the app as needed. These updates may introduce new features or enhancements, which could affect existing functionalities and connected systems. We recommend keeping your app updated to ensure optimal performance and access to the latest improvements. Please also refer to the terms and conditions for using the app for important information regarding your rights and responsibilities while using the app.

We appreciate your trust in LINAK and hope that our app enhances your experience for years to come.

**LINAK A/S**

## Intended use

This app is developed for adjustment of beds equipped with LINAK® actuators.

## Warranty

The warranty terms for HOMELINE products are described in this warranty paper:

<https://cdn.linak.com/-/media/files/warranty/warranty-paper-homeline-eng.pdf>



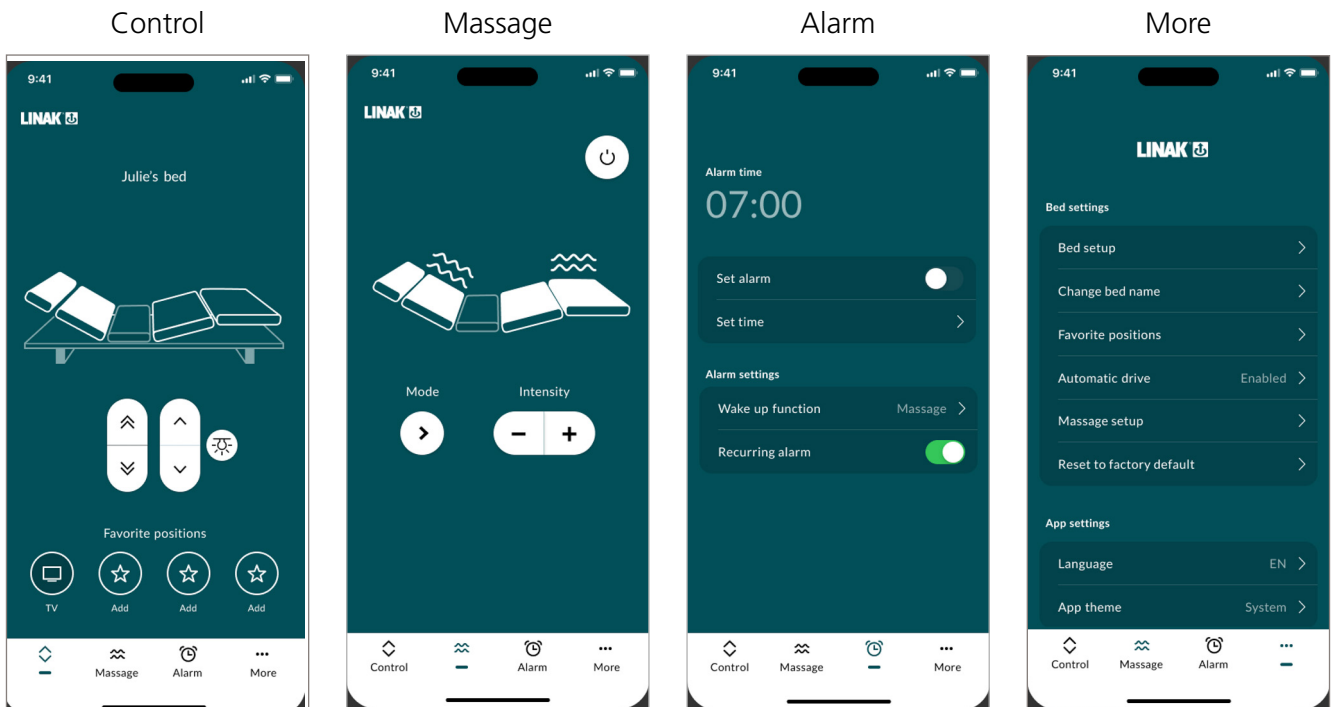
iPod touch, iPhone, and iPad are trademarks of Apple Inc., registered in the U.S. and other countries.

*"Made for iPod touch", "Made for iPhone," and "Made for iPad"* mean that an electronic accessory has been designed to connect specifically to iPod touch, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod touch, iPhone or iPad may affect wireless performance.

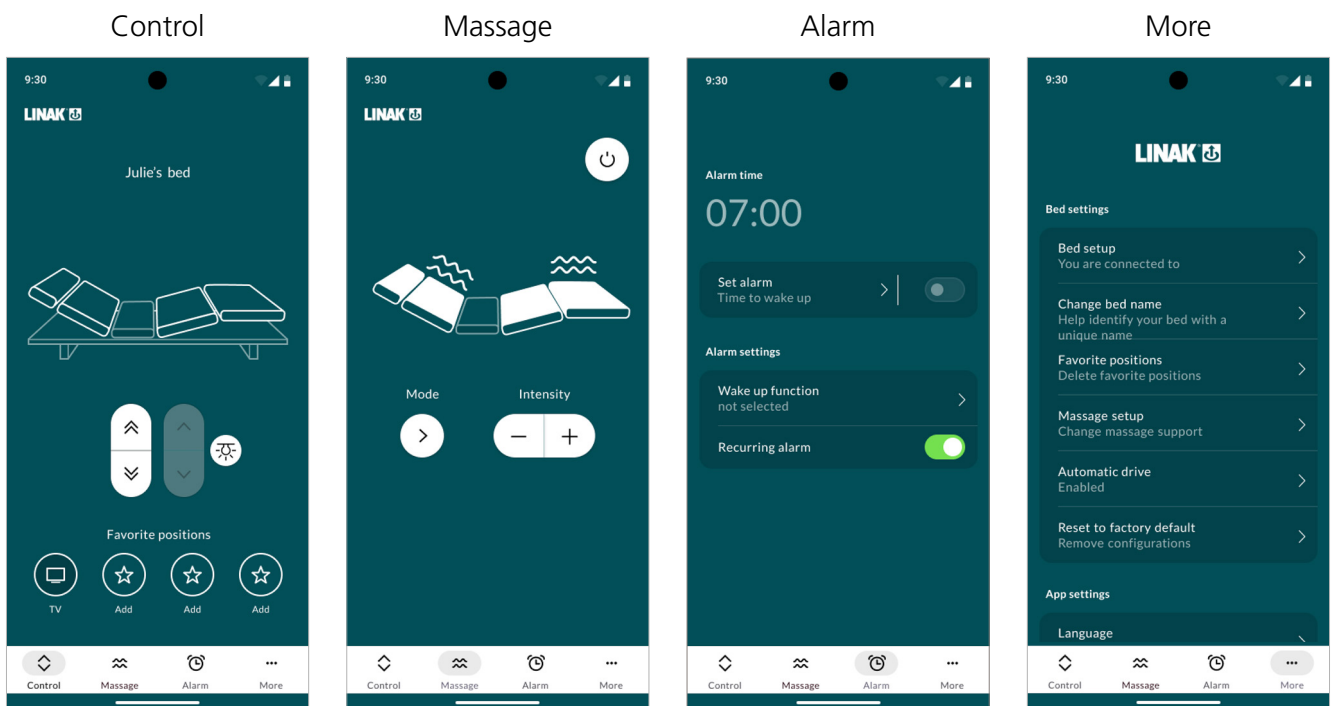
The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by Ascion, LLC is under license. Other trademarks and trade names are those of their respective owners.

## How does the app look?

### iOS version



### Android version



## Downloading apps

The app is called “Bed Control” and has the following app logo in Apple App Store and Google Play Store:



### **How to download the app for iOS:**

Step 1: Use your Apple device to log into the App store

Step 2: Type “Bed Control” in the search bar

Step 3: Select the “Bed Control” app

Step 4: Click install to download the app to your device



iOS app store

### **How to download the app for Android:**

Step 1: Use your Android device to log into Google Play Store

Step 2: Type “Bed Control” in the search bar

Step 3: Select the “Bed Control” app

Step 4: Click install to download the app to your device

You can also scan these QR codes to reach the app stores.



Android store



Turn on Bluetooth® on your smart device to use the Bed Control™ app.

## Bluetooth® Adapter



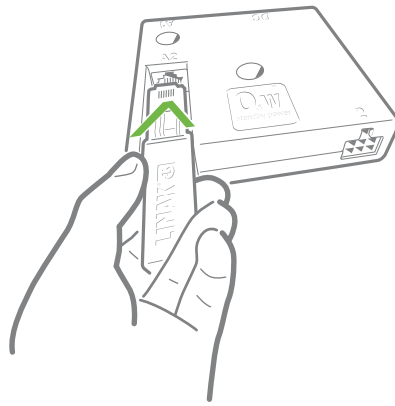
The Bluetooth® Adapter BLE2LIN002 allows you to adjust your LINAK product wirelessly from an app or a Bluetooth® hand control. Simply download the app, plug the Bluetooth® Adapter into your HOMELINE® control box, pair the adapter with your smartphone or tablet and your application can now be adjusted via your smartphone, tablet or HOMELINE wireless hand control.

The BLE2LIN002 is a very compact unit requiring a minimum of space. The mounting is easy, simply plug in the adapter and you are ready.

## Connecting

### Pairing to the Bluetooth® adapter

Connect the Bluetooth® adapter to the CBD6DC simply by plugging it in.



The Bluetooth® adapter is a very compact unit requiring a minimum of space. No mounting is needed, just plug in the adapter and you are ready.

When the Bluetooth® adapter is plugged into a powered CBD6DC, it will be in pairing mode for 3 minutes.

Pair your smart device to the Bluetooth® adapter via the app.

1. Enable Bluetooth® on your smartphone or tablet.
2. Open the Bed Control™ app.  
The app automatically searches for a Bluetooth® adapter in pairing mode nearby and connects to that adapter. The ID of the connected adapter is displayed.



The Bluetooth® adapter automatically re-establishes connection to the paired devices once they are within range and turned on.

### Pairing to a system with integrated Bluetooth®

1. Connect your system to the mains to bring it in pairing mode. The system will be in pairing mode for 3 minutes, and the Under Bed Light flashes to indicate this.
2. Enable Bluetooth® on your smart device.
3. Open the Bed Control™ app.  
The app automatically searches for a system in pairing mode nearby and connects to it. The ID of the connected bed is displayed. The smart device and the system are now paired up and the app will guide you through the onboarding flow.

### Switching between the Bed Control™ app and the hand control

The Bluetooth® adapter or the TWINDRIVE® system can remember both the Bed Control™ app and a hand control at the same time, but only one of them can be connected to (and thus control) the bed at a time.

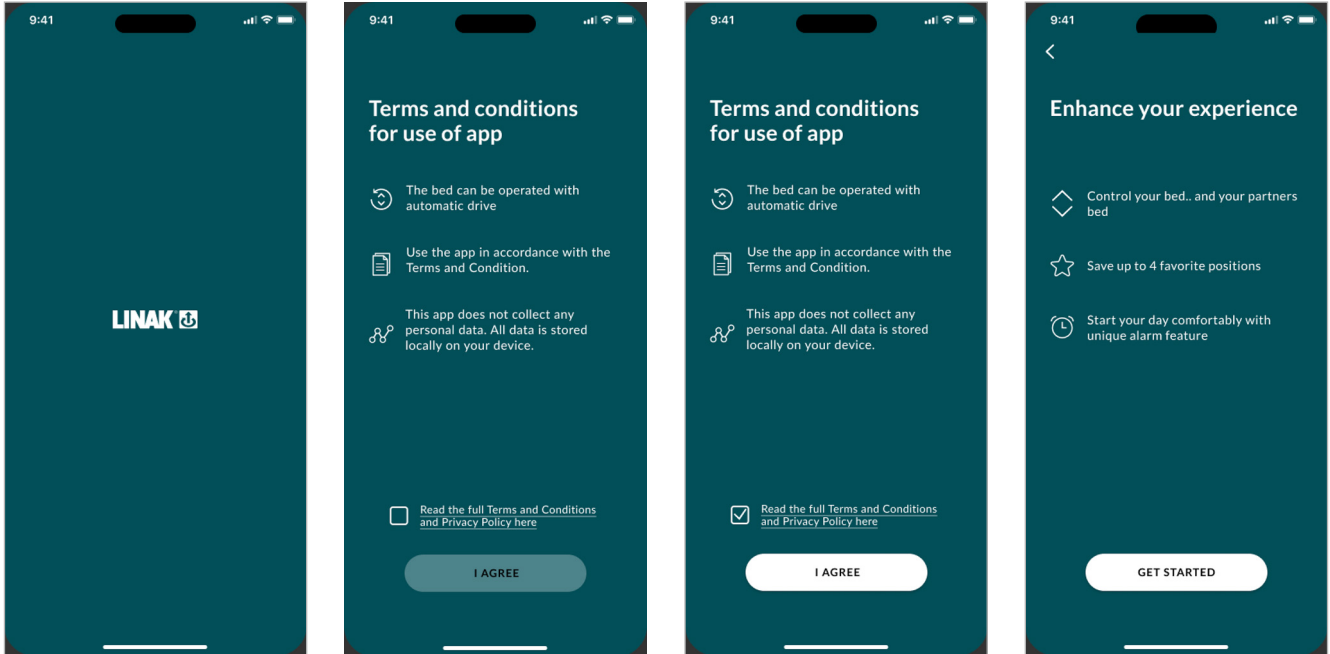
- Controlling the app with the phone/tablet: As long as the app is open and the operation page is displayed, the connection is active, and you cannot use the paired hand control.
- If you wish to control the bed with the hand control instead, exit the app and wait for 5 seconds. It is not necessary to close the app completely; it can still run in the background. Now, the connection to the smart device is no longer active and you can use the hand control to adjust the bed.
- Closing the app completely will disconnect the app from the Bluetooth® adapter or the TD4/TD5 and the connection needs to be re-established, when the app is opened again.

## Getting started

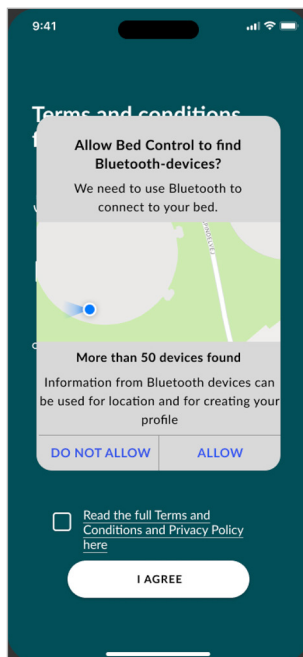


The screenshots in this document show iOS screens. Android screens may differ a little.

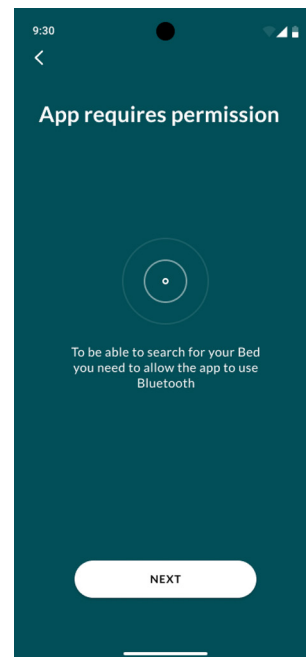
When you open the app, the display shows the LINAK logo followed by highlights of the terms and conditions for using the app. Read the full Terms and Conditions, tick the box, and press "I AGREE" to see how you can enhance your bed experience.



Enable GPS location to allow the app to scan for Bluetooth® devices. If not done, the app will not be able to detect beds nearby in pairing mode and thus not work.



iOS



Android

## Onboarding flow

Start by choosing your bed type and press "NEXT" to start the onboarding flow.



Choose "Single bed" if you have two bed running synchronized.



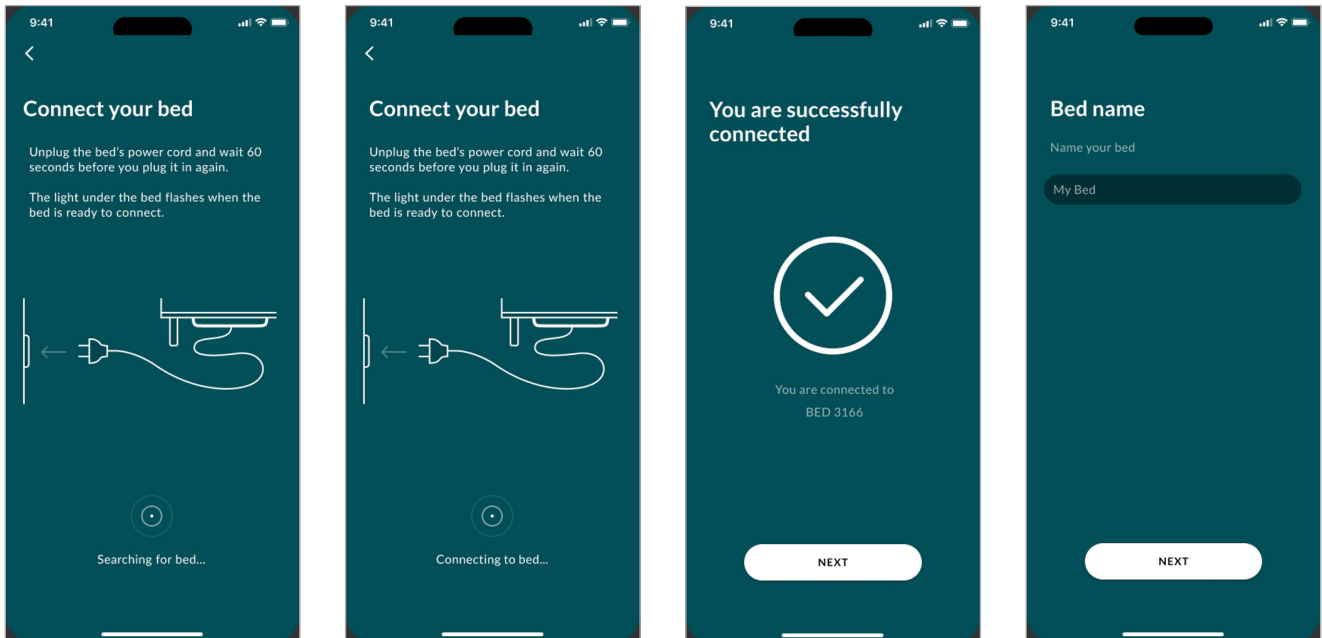
## Single bed and double bed (synchronised)

Connect your bed to mains. If your bed is already connected to mains, please unplug and wait 60 seconds before you reconnect the bed to mains. The Under Bed Light (or the Bluetooth adapter) starts flashing to indicate that your bed is in pairing mode.

The app automatically searches for a bed in pairing mode nearby and connects to that bed. The ID of the connected bed is displayed.

Press "NEXT".

Enter a bed name and press "NEXT".



The app adapts to the system after automatically detecting whether it is connected to a standard or an advanced system and how many motors the system comprises.

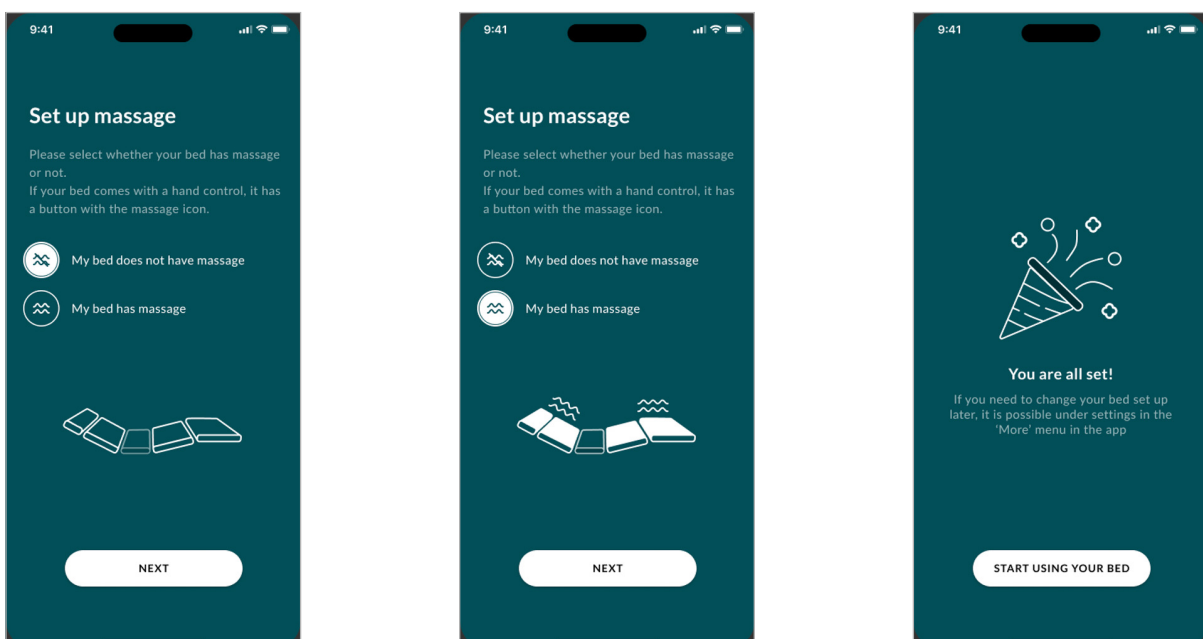
Select whether your bed has massage or not.

If you select "My bed has massage", the bed parts are highlighted and massage symbols shown.



If you press "My bed does not have massage" and you later want to add massage, you need to go to the "More" menu, select "Bed setup", press "CONNECT TO A NEW BED", and do the onboarding again.

Press "NEXT" to finish the onboarding flow. Your bed is now ready for use.



## Double bed



Ensure that only one bed at a time is in pairing mode.

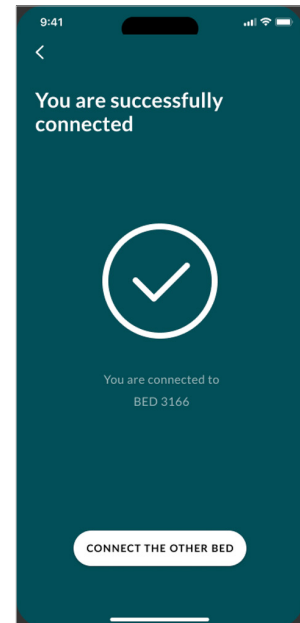
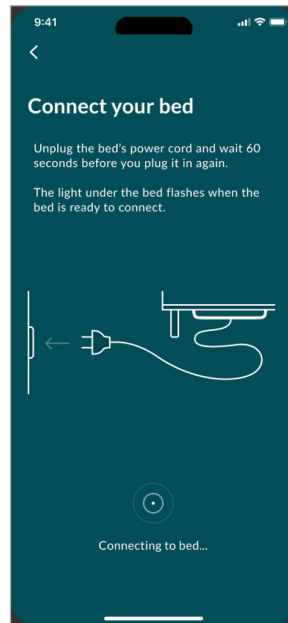
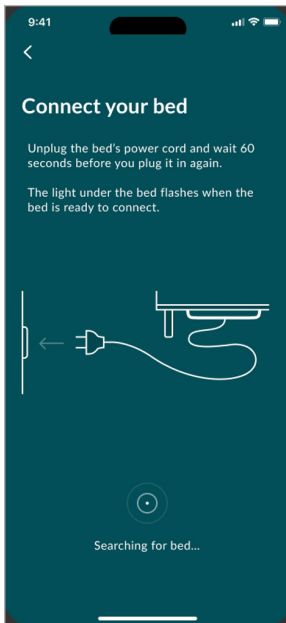


Favorite positions can only be set for the bed with which the Bed Control™ app is paired first (the primary bed).

Connect your side of the bed (the primary bed) to mains. If your bed is already connected to mains, please unplug and wait 60 seconds before you reconnect the bed to mains. The Under Bed Light (or the Bluetooth adapter) starts flashing to indicate that the primary bed is in pairing mode.

The app automatically searches for a bed in pairing mode nearby and connects to that bed. The ID of the connected bed is displayed.

Press "CONNECT THE OTHER BED".

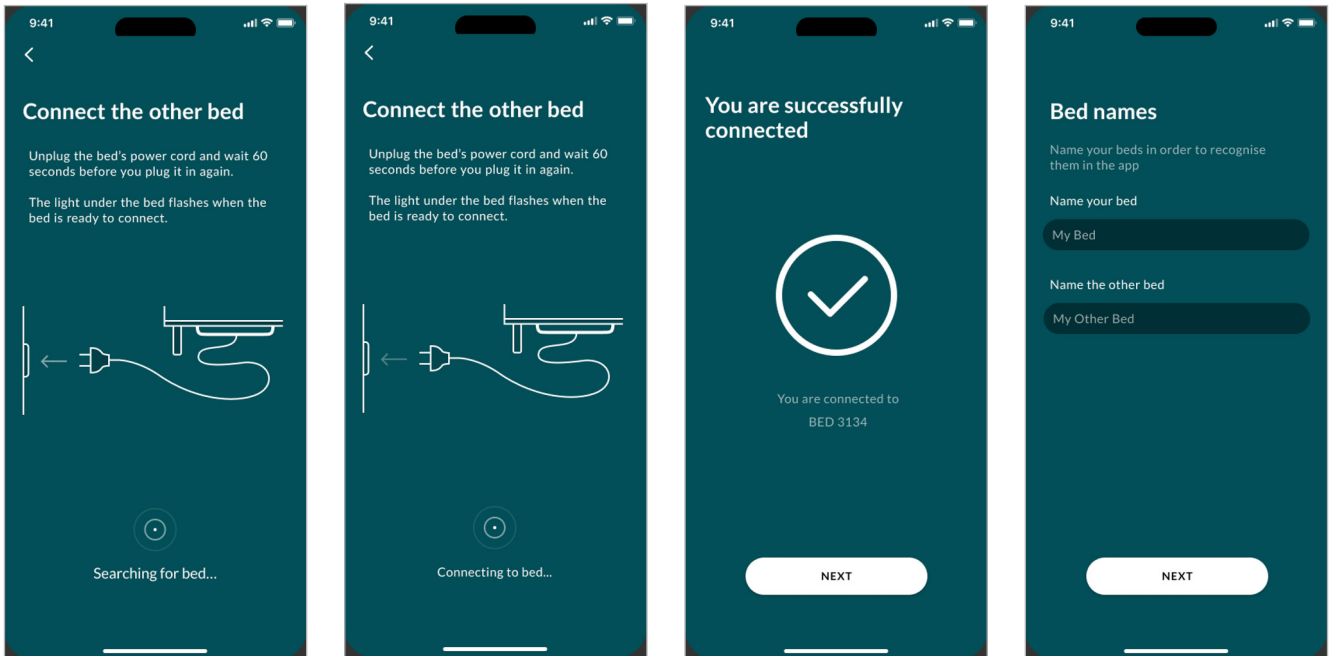


Connect the other side of the bed (the secondary bed) to mains. The Under Bed Light (or the Bluetooth adapter) starts flashing to indicate that the secondary bed is in pairing mode.

The app automatically searches for a bed in pairing mode nearby and connects to that bed. The ID of the connected bed is displayed.

Press "NEXT".

Enter bed names and press "NEXT".



The app adapts to the system after automatically detecting whether it is connected to a standard or an advanced system and how many motors the system comprises.

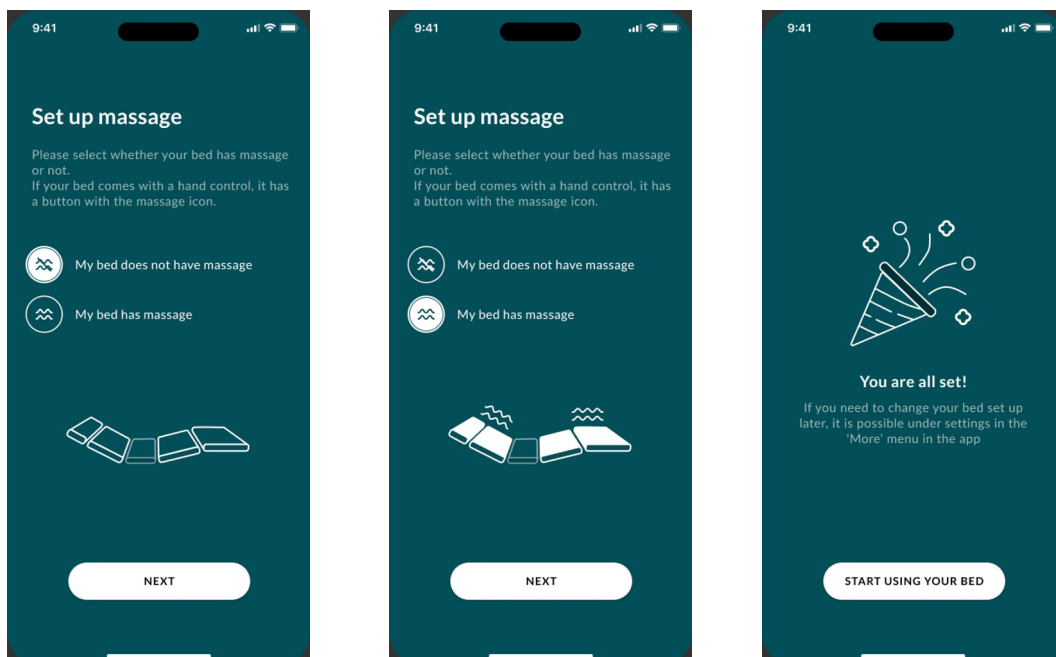
Select whether your bed has massage or not.

If you select "My bed has massage", the bed parts are highlighted and massage symbols shown.



If you press "My bed does not have massage" and you later want to add massage, you need to go to the "More" screen, select "Bed setup", press "CONNECT TO A NEW BED", and do the onboarding again.

Press "NEXT" to finish the onboarding flow. Your bed is now ready for use.



## Operation







Message and alarm feature are only available for advanced bed systems with the following software:

- TD4 Advanced/TD5 Advanced: SW03002009 ver. 1.20 or newer
- LA18 Advanced: SW03002011 ver. 1.14 or newer

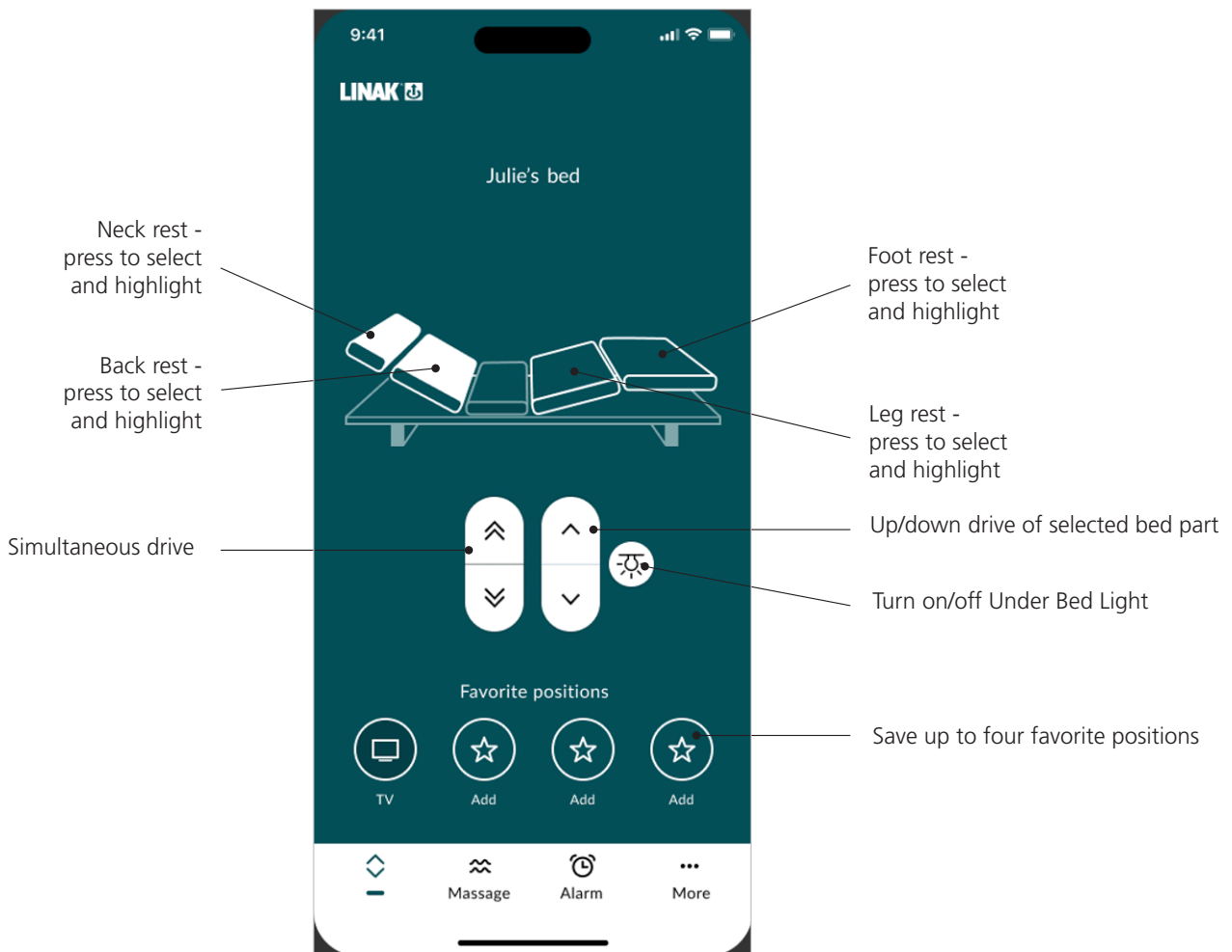
The Bed Control™ app consists of up to four different tabs to navigate between: “Control”, “Massage”, “Alarm” and “More”.

Please note that the “Massage” option is only available if you selected massage during the onboarding flow.

 Control	Enters the control screen for adjusting the bed and setting favorite positions
 Massage	Enters the massage screen for controlling massage
 Alarm	Enters the alarm screen for setting up alarms and selecting favorite position or massage mode
 More	Enters the settings screen for adjustment of various bed and app settings

## Control screen

From the "Control" screen you can adjust the bed to various positions, save your favorite positions, and turn on/off the Under Bed Light.



### Select back, leg, neck or foot

Select which part to operate (back, leg, neck or foot). Use the single arrows to adjust up/down. Pressing the double arrows will highlight all parts of the bed and simultaneous drive is activated. Simultaneous drive moves back and leg up or down at the same time.

With a 4-motor system, the motor references have been defined to always be placed in the following channels in the control box:

- Back: Reference 8
- Leg: Reference 7
- Neck: Reference 6
- Foot: Reference 5
- Hi/Lo: Reference 4

Due to power restrictions, the simultaneous drive can run on maximum two motors at the same time. The motors will always run as follows:

- Upwards drive: References 8 & 7, followed by references 6 & 5, then reference 4
- Downwards drive: Reference 4, followed by references 6 & 5, then references 8 & 7



In an Advanced system, you can select and control the 5 references individually.

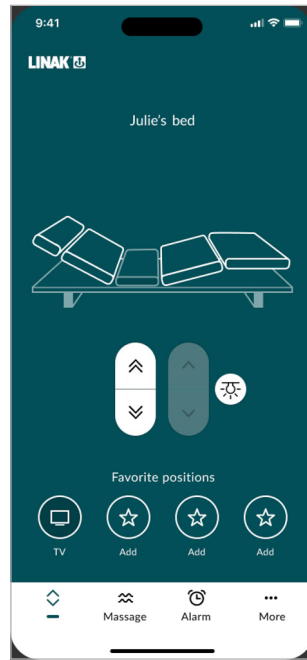
In a Standard system, you can select and control Back (references 8 and 6) or Leg (references 7 and 5).

## “Control” screen information

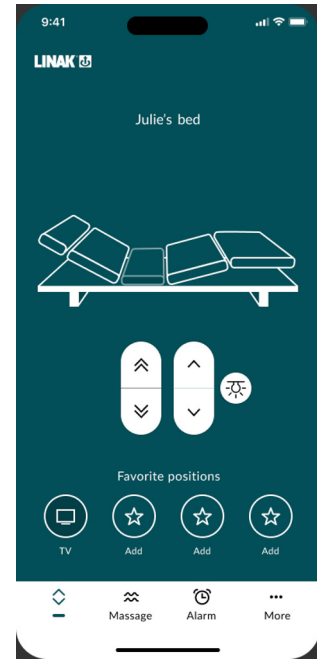
In case you have connected a double bed, first select the bed you want to adjust or set favorite positions for.



If no part is selected, the up/down button is grayed out.

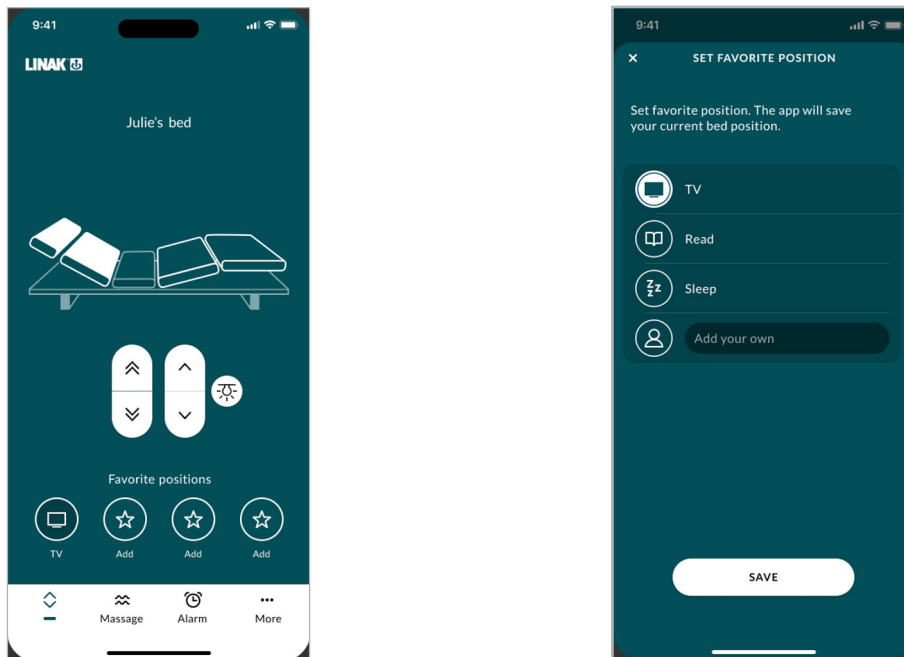


If you select Hi/Lo, all other parts will be deselected.



## Favorite positions

If your product supports it, you can save up to four favorite positions. Adjust the bed to the desired position, press a “star”, select a name/icon (e.g. TV), and save the position. When saved, you can adjust your bed to these positions by pressing the corresponding button on the ‘Control’ screen.



## Adjusting the other/secondary bed (double bed)

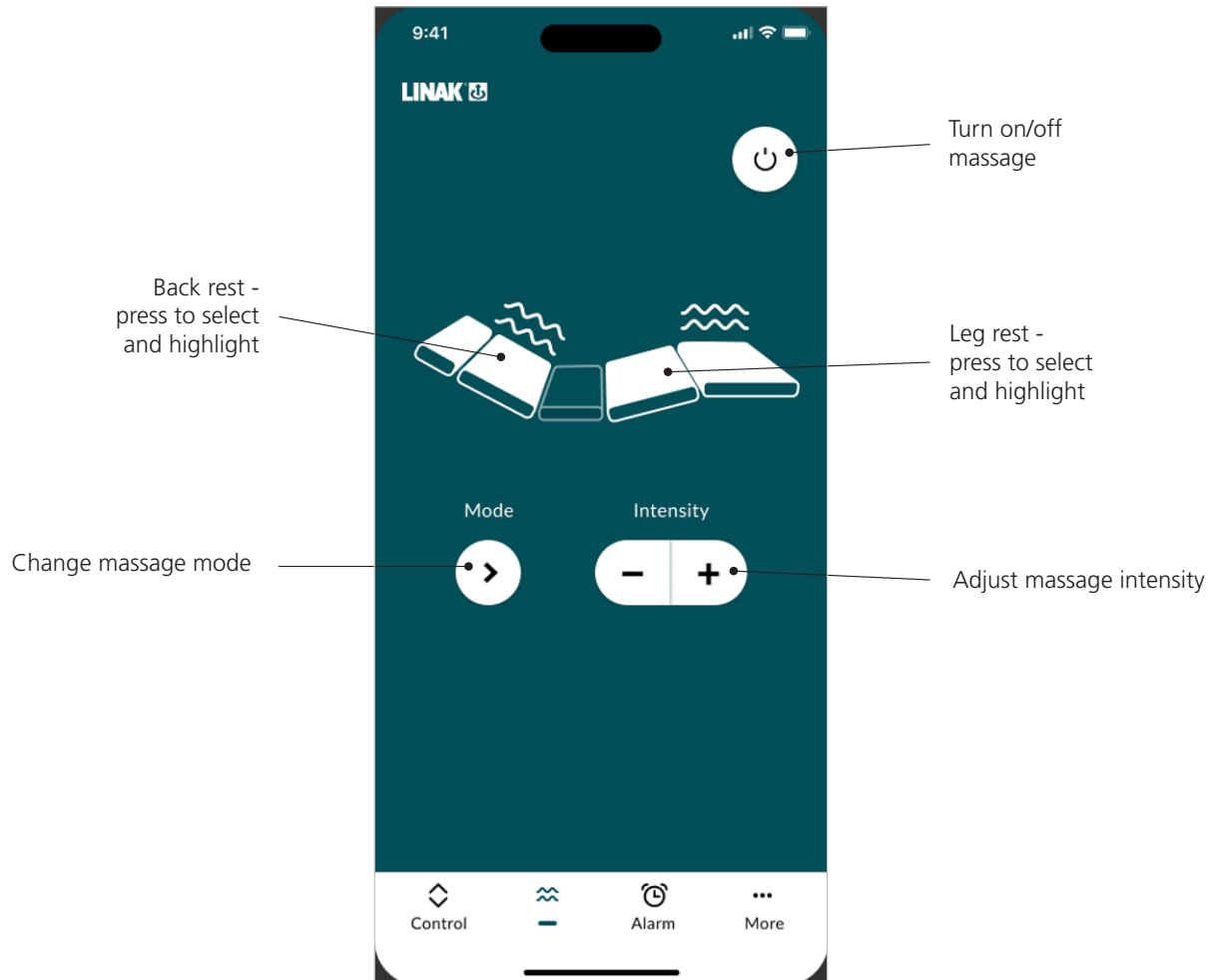
It is possible to adjust the other/secondary bed to flat position with just one press.



## Message screen

Press “Message” to access the “Message” screen on which you can:

- turn on/off the massage
- select which parts of your bed to turn on/off the massage for
- adjust the massage mode
- adjust the intensity



### Select back or leg rest

Select by pressing which part of the bed to start/stop or to adjust the massage on.

### Change message mode

Toggle between the different massage modes. The number of modes to choose from is defined by the configuration in the CBD6DC.

### Adjust message intensity

Adjust the massage intensity up and down.



The “Message” screen shows message ‘on’ as default.

## Alarm screen

If your system is equipped with the following software, it supports the alarm feature:

- TD4 Advanced: SW03002009 ver. 1.20 or newer
- LA18 Advanced: SW03002011 ver. 1.14 or newer

Press “Alarm” to access the alarm screen on which you can set the time for when you want to wake up. The alarm function depends on whether your bed is equipped with massage or not.



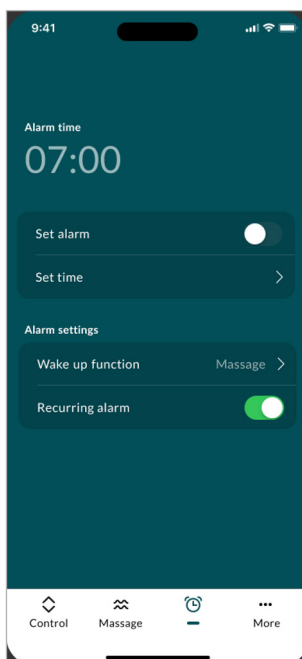
If you select bed adjustment to a favorite position, automatic drive must be enabled for the alarm function to work.

## Alarm without massage

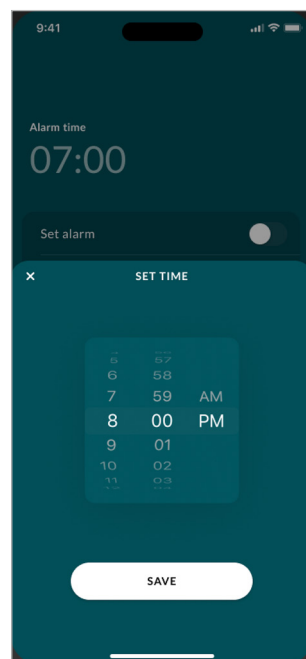
In a bed without massage, the alarm function drives the bed to a selected favorite position.

If none are saved, you will be prompted to set a favorite position, see instructions above.

Set the alarm time. Select a favorite position to run to. Turn on the alarm. To change the alarm position, press “Wake up function” and select another favorite position. Press “SAVE”. The set alarm time and position are shown on the “Alarm” page.



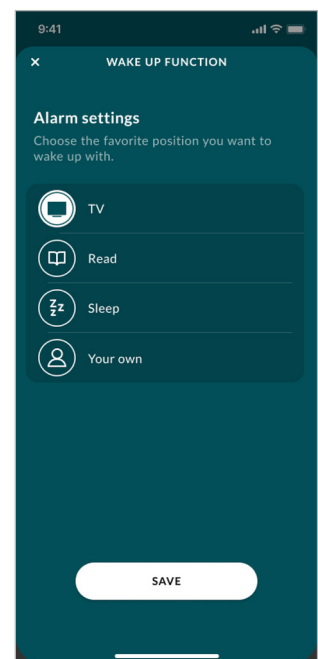
Turn on the alarm



Set the alarm time



Save a favorite position

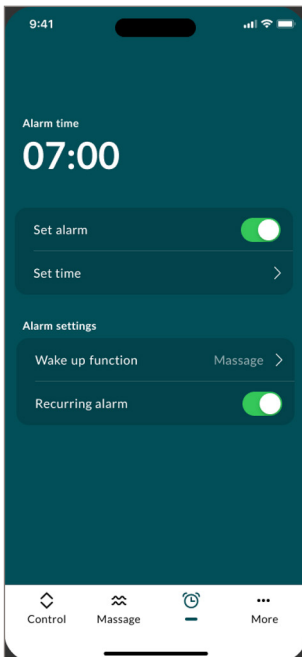


Select a favorite position to run to

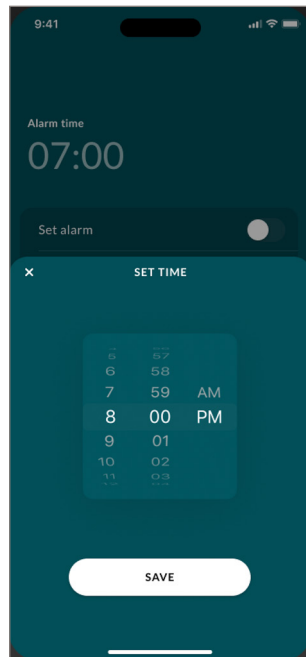
You can make the alarm recurring to turn it on daily (for 30 days).

## Alarm with message

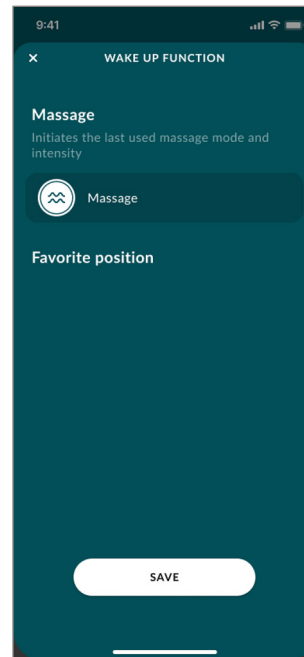
Set the alarm time. If one or more favorite positions have been saved, it is possible to choose to wake up to either message or bed drive to a favorite position. To change “Message” to a favorite position, press “Wake up function” and select a favorite position. The set alarm time and position are shown on the “Alarm” page.



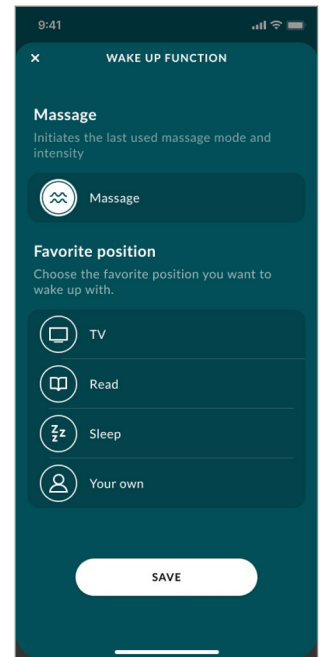
Turn on the alarm



Set the alarm time



Select the message or set a favorite position



Select a favorite position to run to

You can make the alarm recurring to turn it on daily (for 30 days).

## Recurring alarm

You can turn on/off recurrence of a set alarm.



The recurring alarm only works for 30 days if you do not connect the app to the bed during that time.

## More screen

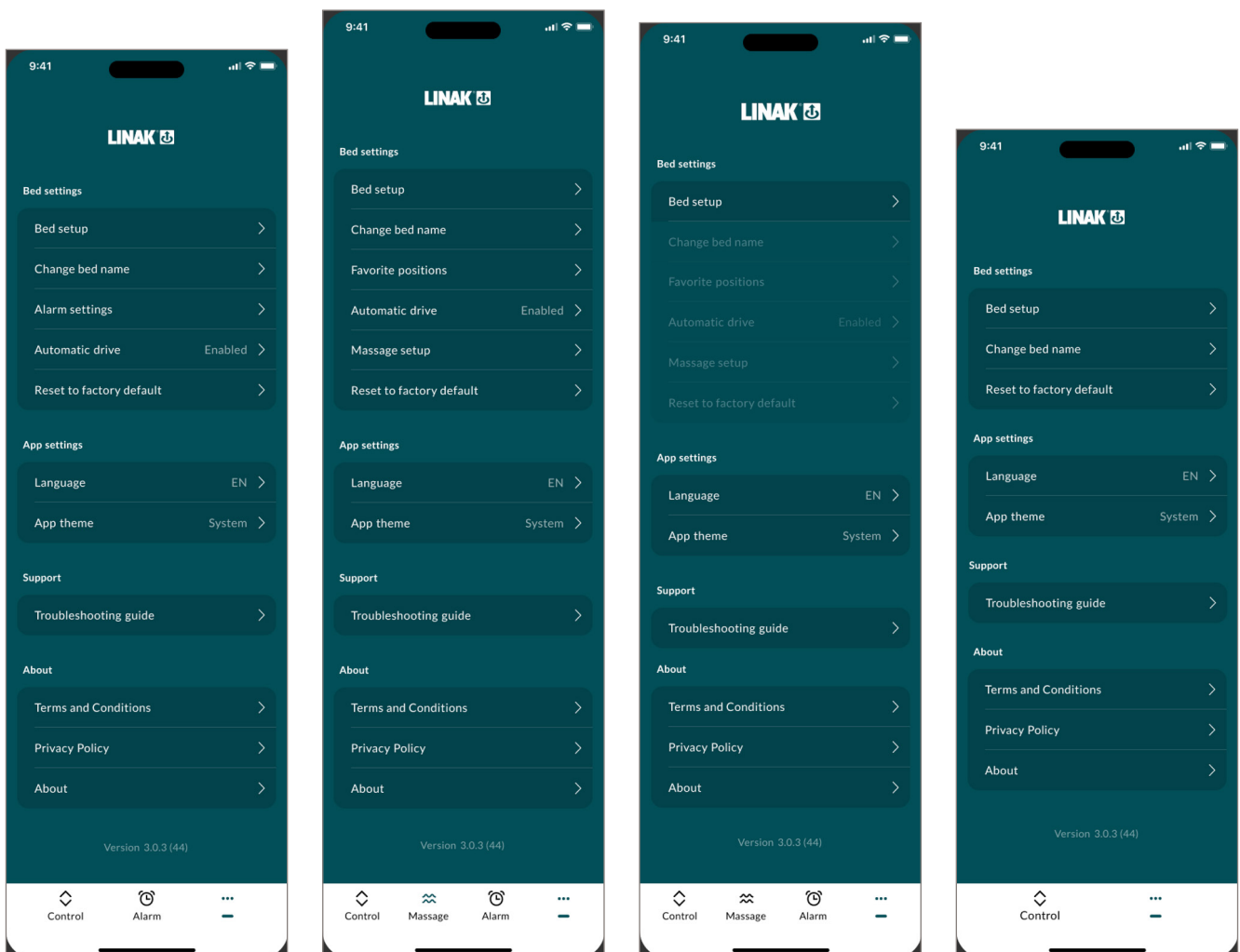


From a sub-screen, you can navigate back to the “More” screen in three ways

1. Press the back arrow in the top left corner of the screen.
2. Press the “More” button at the bottom of the screen.
3. Swipe right.

Press “More” to get access to a list of setting options and information arranged in four groups:

- Bed setting
- App settings
- Support
- About



Standard system

Advanced system

Advanced system with  
message

Disconnected

## Bed settings

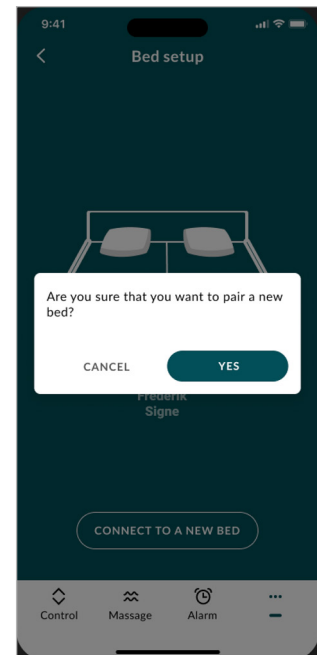
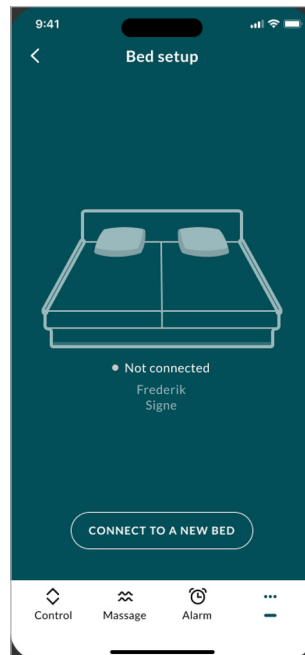
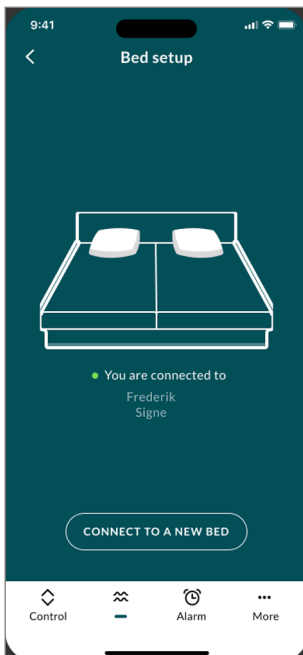
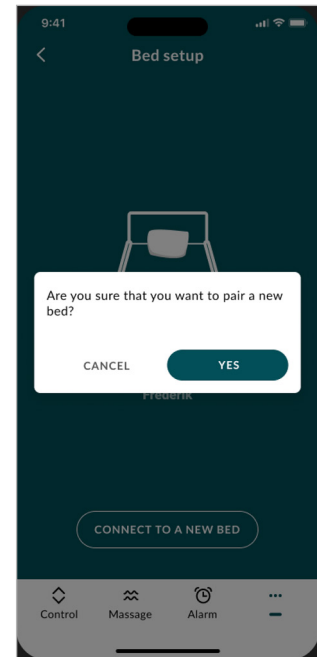
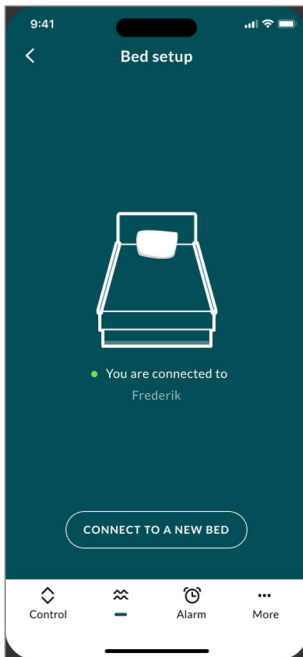
In the “Bed settings” section you can change the bed setup and name, delete your favorite positions, enable/disable automatic drive, set up massage (if applicable), and reset the app to its default settings.

### Change bed setup

If you want to connect to a new bed, you need to disconnect from the paired bed(s) and start over again with the onboarding flow.



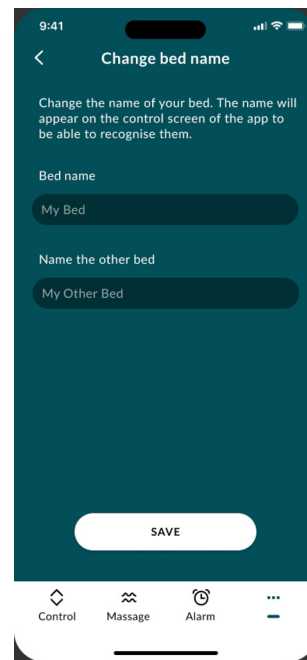
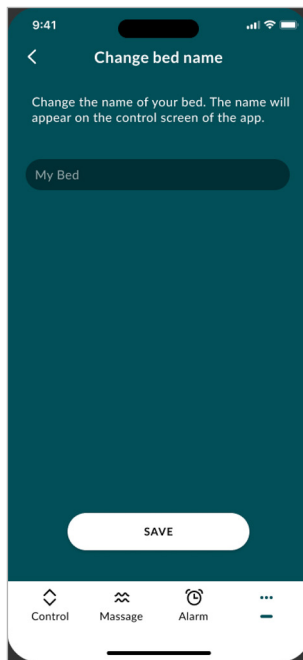
You will be asked to confirm disconnection from the paired bed(s).



## Change bed name

You can change the bed name(s) you entered during the onboarding flow.

1. Press "Change bed name".
2. Enter the new name(s).
3. Press "SAVE".

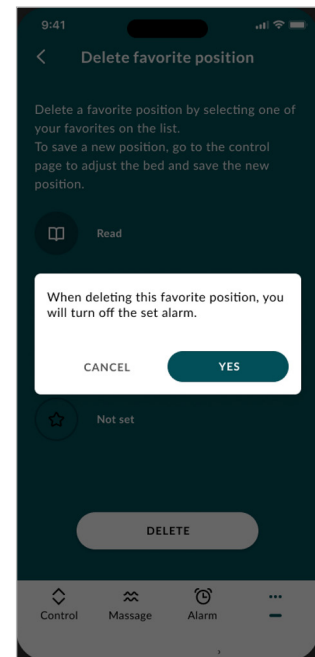
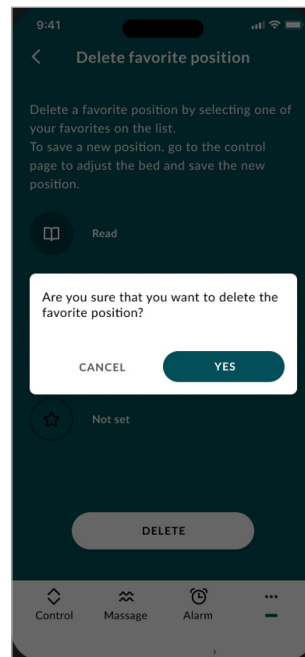
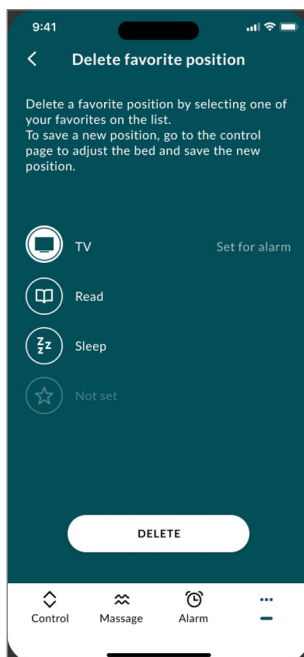


## Delete favorite positions

If you want to change a favorite position, you need to first delete the set position. Then go to the Control screen, adjust the bed, and save the new position as a favorite position.



If you have an alarm set to adjustment to this favorite position, you will turn off the alarm.



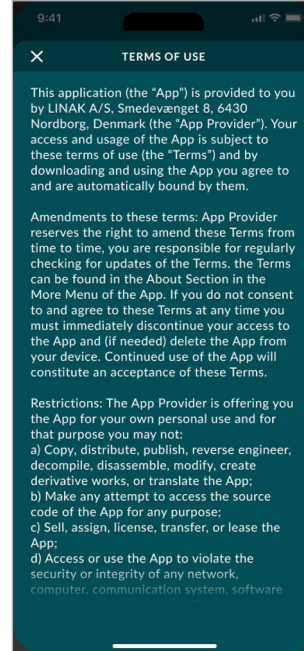
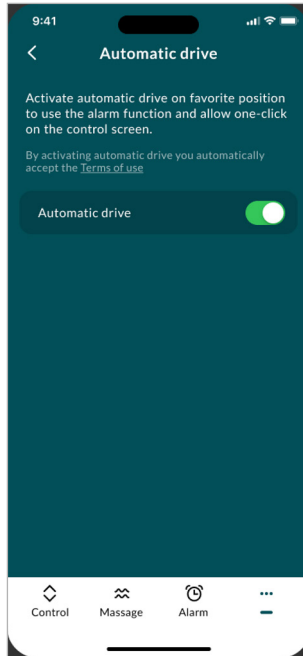
## Automatic drive

If “Automatic drive” is enabled, you can make the bed adjust non-stop to any favorite position by just pressing the relevant button once. This function is called “one-click-drive”.



You must accept the terms, i.e. accept the responsibility of any danger that can occur under these circumstances, in the pop-up notification before this feature can be enabled. You did this during the onboarding flow, but you can review the terms by pressing the link.

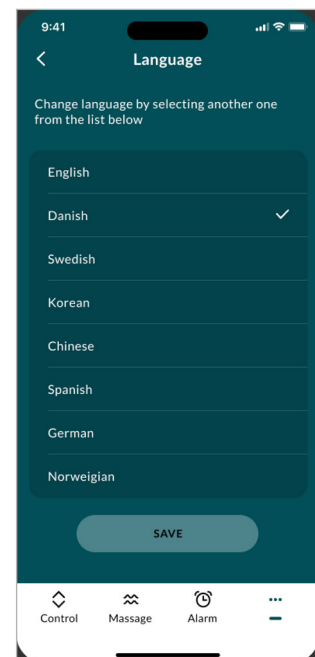
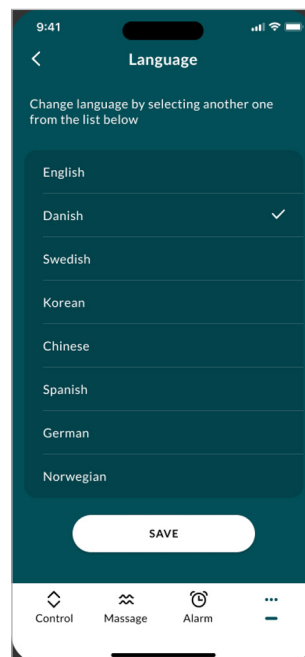
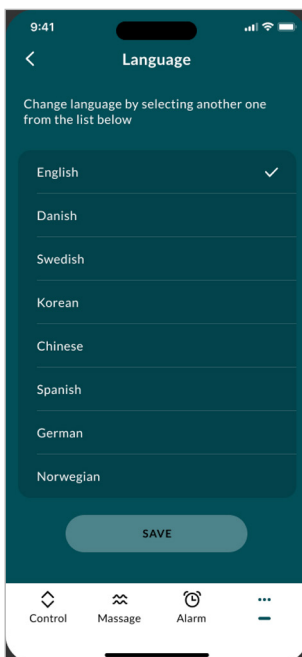
If you press any button or close the app during automatic drive, you will interrupt the bed adjustment.



## Language

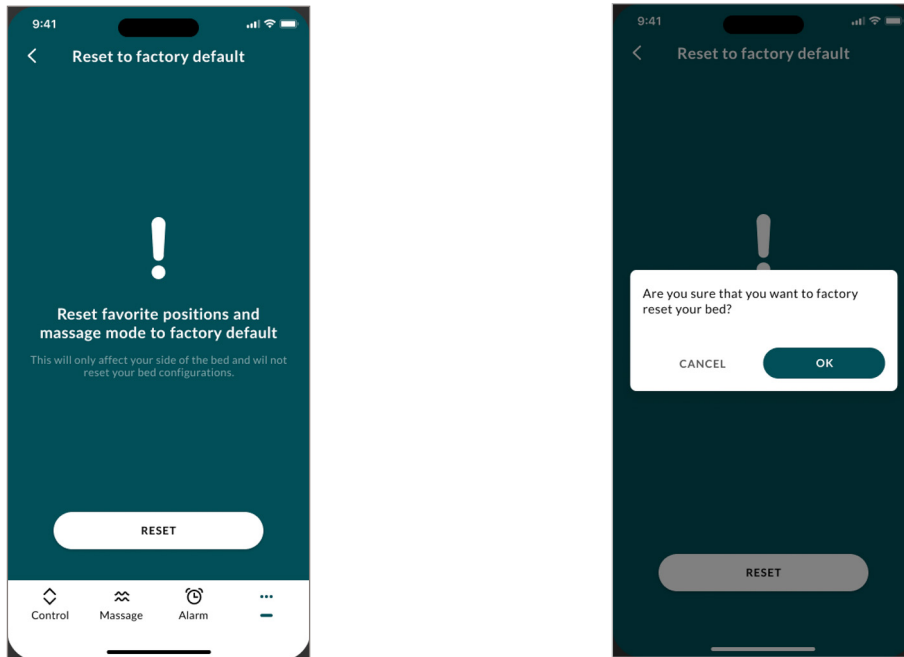
The default app language is system-controlled. If the system-controlled language is not supported by the app, the app will be in English. You can change it to any of seven other languages.

1. Press “Language”.
2. Select the desired language.
3. Press “SAVE” to confirm. The new app language is now tick-marked.



## Factory reset

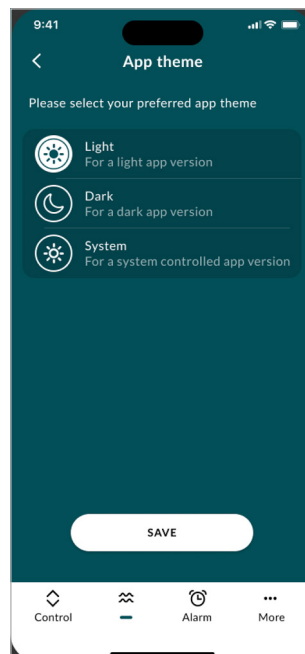
When resetting the app to its factory default, you will only reset the changes made to your side of the bed; for example, your favorite positions and your alarm settings.



## App theme

### Changing the app theme

You can change the appearance of the app. Choose between Light, Dark, and System (system-controlled).

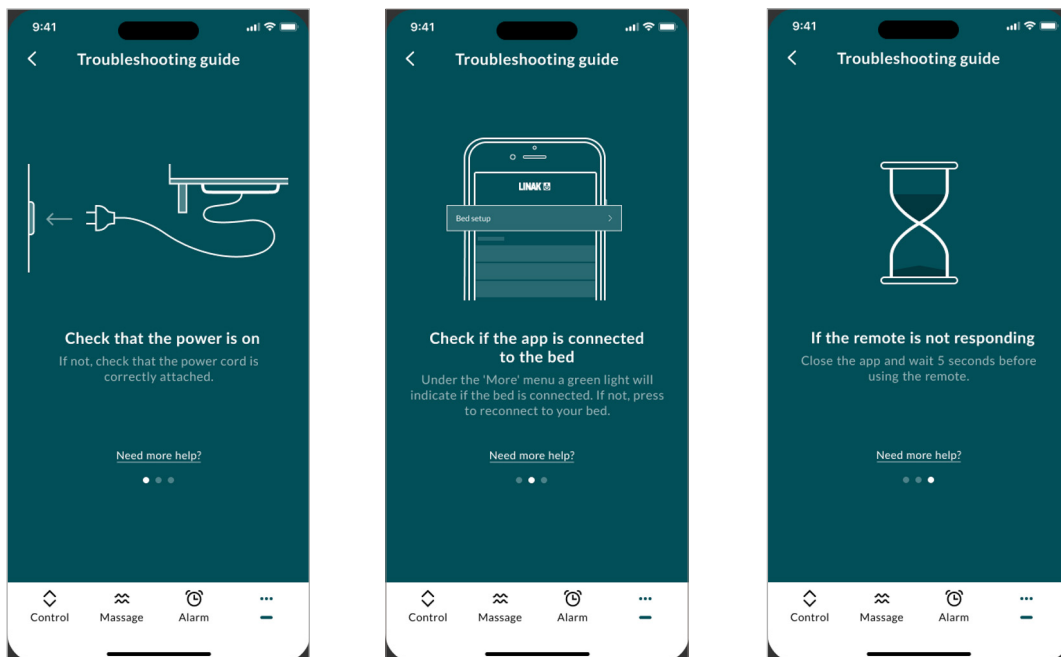


## Support

In the “Support” section you can find the support tool.

### Troubleshooting guide

The built-in troubleshooting guide can help you solve some common errors. Press “Need more help?” to get to the LINAK web page on which a video is available that will help solve the problem.



## About

The “About” section contains the terms and conditions for using the Bed Control™ app as well as the LINAK privacy policy.

According to the privacy policy, LINAK respects your privacy and does **not** access or use any data entered into the app (such as favorite positions and bed names). The information is stored only on your device and can therefore only be accessed via your device.

In “About” you will find the following links:

- [Product information](#)
- [Support](#)
- [LINAK Privacy Policy](#)

## Troubleshooting/FAQs

### Troubleshooting

The Bed Control™ app features a build-in troubleshooting section to help you solve some common errors. You can access the troubleshooting guide via the “More” screen under “Support”.

### FAQ

Question	Answer
Who owns the data entered into / collected by the app?	The user owns all data entered into / collected by the app.
Can I delete all data collected?	Yes, delete the app to delete all data. Go to settings on your device to delete the app. If you re-install the app, you need to pair the app and the bed again to be able to control the bed via the app.
Who can access/use the data?	The data can only be accessed via your device. LINAK has no access to data entered into or collected by the app (e.g. favorite positions or bed names).

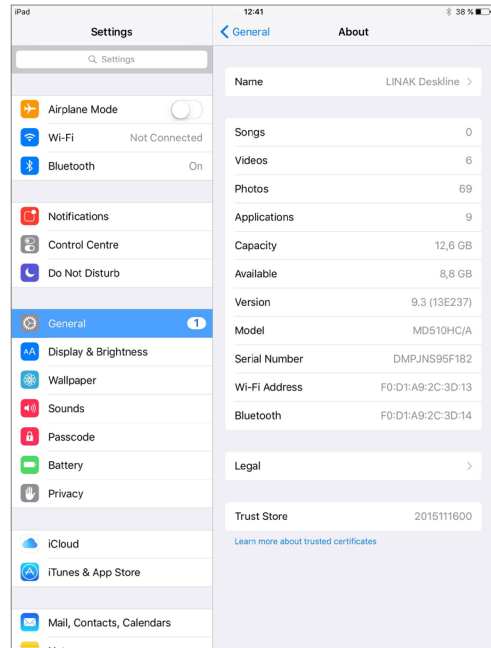
## Error reporting on apps

### iOS

When reporting errors on an iPhone, please remember information about:

- Which iPhone model (e.g. SE, 11, 11 Pro, 12, 12 Pro)?
- Which iOS version (Settings -> General -> About -> Version) (e.g. 14.0.4)?

You can also just send a screenshot from the iPhone (Settings -> General -> About), then we have all the information needed. See the picture to the right.

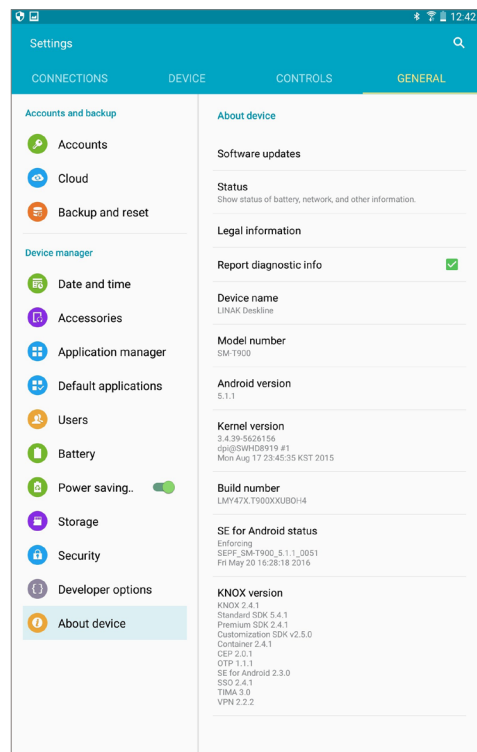


### Android

When reporting errors on an Android phone, please remember information about:

- Which Phone and model (e.g. Samsung Galaxy S9)?
- Which Android version (Settings -> About device -> Android version) (e.g. 10.0.3)?

You can also just send a screenshot from the Android Phone (Settings -> About device), then we have all the information needed. See the picture to the right.



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